



Notice of Change to Outbound Ticket

PelicanCorp and the Before You Dig Partners (BYDP) developed a two-phase improvement plan to enhance the locate ticket software in Western Canada. The first phase of this improvement plan includes changes to the outbound ticket.

IMPORTANT: Facility owners and locators who parse incoming tickets or use a ticket management system should use the following information to make configuration changes to prepare for the new ticket format prior to live testing.

Expected live testing begins **December 15, 2023**.

Expected launch is **January 24, 2024**.

The changes to outbound tickets are listed below. The rest of the outbound ticket will remain the same as it is now.

Land Grid Grouping

Legal Land Descriptions in the LandGrids field are grouped by section. Whenever the mapped work area on a ticket includes multiple quarter sections within the same section, the quarter sections are grouped together.

In the XML ticket format, grouped quarter sections will look like this:

```
<onecall:LandGrids>NE-NW-SE-SW-01-01-01-W4,NE-SE-02-01-01-W4</onecall:LandGrids>
```

New Ticket Field

Tickets include a new field: the Alternate Locate Provider checkbox (ALPOption). The ALPOption checkbox will ONLY be available on Alberta tickets, but **the output field will be visible on all tickets.**

In BC, Saskatchewan and Manitoba:

The output field will be visible on all tickets. The XML output will read 'false' and the readable text format will read 'no'.

In the XML ticket format, the ALPOption field will look like this:

```
<onecall:ALPOption>>false</onecall:ALPOption>
```

In Alberta:

Excavators will check the ALPOption checkbox if they chose to hire a certified locator to complete the locates instead of waiting for the utility-provided locator. Not all utilities are participating in this program. If the excavator checks the checkbox, the XML output will read 'true' and the readable text format will read 'yes'. If the excavator does not check the checkbox, the XML output will read 'false' and the readable text format will read 'no'.

In the XML ticket format, the ALPOption field will look like this:

```
<onecall:ALPOption>>true</onecall:ALPOption>
```

More information about the Alternate Locate Provider program will be sent to Alberta stakeholders in December.

Ticket Examples

The following ticket examples show the new Land grid grouping and ALPOption field. Please use these examples as a template for your configurations.

[BC Ticket Example](#)

[AB Ticket Example](#)

[SK Ticket Example](#)

[MB Ticket Example](#)

Testing the New Outbound Ticket

In Alberta, Saskatchewan and Manitoba:

Live testing of the new outbound tickets in AB, SK, and MB will begin December 15, 2023. If you would like to receive live test tickets, complete [this form](#) and email it to info@beforeyoudigpartners.com with 'Test Ticket' in the subject line. Utility Safety Partners will contact you in December to arrange live testing.

In BC:

For information about testing in BC, email info@bc1c.ca.

Additional information about the first phase of the improvement plan will be posted on the [Before You Dig Partners website](#) and sent to you via email throughout the coming months.

For more information or questions, please email

- AB, SK, MB: info@beforeyoudigpartners.com; or
- BC: info@bc1c.ca